

New Patient Registration

Thank you for choosing to register with us. In this pack you'll find information about the practice and how to register. Please take the time to complete the enclosed forms as fully as possible as this will enable us to provide you with the best possible care while we wait for your medical record to arrive from your previous practice. Further information on the practice is available on our website accessed at www.moatfield.co.uk

If you are on regular medication you will need to book an appointment with the doctor at least two weeks before your current supply runs out. Please bring your prescription or medication with you to this appointment. We also ask that you take a blood pressure reading from the machine in the waiting room and allow for this to be uploaded or hand the result in at the time of registration.

For your convenience we offer a service whereby you can make appointments with a doctor or order repeat prescriptions online. Please ask the receptionist for a username and password if you would like to use this facility once you are fully registered.

Guidelines for Registering with Moatfield Surgery

Moatfield Surgery operates within its published boundary and does not accept patients who reside outside this defined area. Patients should note that if your address is outside of this area you will be asked to register with another surgery.

Moatfield Surgery New Patient Registration Form / Health Questionnaire

Please complete all parts of this form and take to the surgery Reception along with any other requirements as detailed in this document. Please complete this form electronically or write in CAPITALS.

| Date form Completed |
|---------------------|
| |

| Title | Surname | First Names | preferred first calling name |
|-------|---------|-------------|------------------------------|
| | | | |

| Current Address | | | |
|------------------|--|-----------------------|--|
| | | | |
| Postcode: | | Date of Birth: | |

| Marital Status | Occupation | Language(s) Spoken |
|----------------|------------|--------------------|
| | | |

Ethnicity

Information on ethnicity is important because of the need to take into account culture, religion and language in providing appropriate individual care, changing legislation, the importance of providing information on ethnicity for shared care including secondary care and the need to demonstrate non-discrimination and equal outcomes.

I would describe my ethnic origin as:

| Asian or Asian British | Black or Black British | Mixed |
|---|---|---|
| <input type="checkbox"/> Bangladeshi <input type="checkbox"/> Indian <input type="checkbox"/> Pakistan <input type="checkbox"/> other Asian background | <input type="checkbox"/> African <input type="checkbox"/> Caribbean <input type="checkbox"/> Any other Black background | <input type="checkbox"/> White and Asian <input type="checkbox"/> White and Black African <input type="checkbox"/> White and Black Caribbean <input type="checkbox"/> Any other mixed background |
| Other Ethnic Group | White | Non-disclosure |
| <input type="checkbox"/> Chinese <input type="checkbox"/> Any other ethnic group | <input type="checkbox"/> British <input type="checkbox"/> Irish <input type="checkbox"/> Any other White background | <input type="checkbox"/> I do not wish to disclose my ethnic origin |

Contact Details

If you change your email or mobile number, **PLEASE** let us know.

There are times when we need to contact patients urgently, but we cannot do this if you have changed your phone and not given us your new number.

| Mobile Phone Number | Home Phone Number | Work Phone Number |
|---------------------|-------------------|-------------------|
| | | |

| Email address |
|---------------|
| |

Consent to Leaving Messages and Communicating with you

In accordance with the Data Protection Act, the Practice requires written consent from any patient who is happy for us to leave a message on their answer phone in the event that we need to contact them. If we do not have written consent, and are unable to leave a message it may be difficult to contact you if we need to do so quickly.

Please tick all the boxes that apply:

| I give consent for the Practice to leave voice messages on my home telephone: (This means voice messages that may contain clinical information) | |
|--|-----------------------------|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No |

| I give consent for the Practice to send SMS/ voice notifications to my mobile: (This means voice messages and/or texts to your mobile and includes appointment reminders and clinical information) | |
|---|-----------------------------|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No |

| I give consent for the Practice to send emails: (This means emails that may contain clinical information) | |
|--|-----------------------------|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No |

| I give consent for the practice to leave a message about any of my medical treatment: | |
|---|----------------------|
| With: | Relationship to you: |

Disclaimer: If left unticked the practice may leave a message if clinically deemed appropriate/necessary!

This consent will commence from the date of registration.

Please be aware that the integrity and security of emails cannot be guaranteed on the internet and whilst every effort is made to keep this information secure, you should be aware that we cannot offer any guarantees of absolute privacy.

Preferred Pharmacy

Moatfield Surgery uses electronic prescribing. If you would like your prescriptions to automatically go to a pharmacy of your choosing, please tick **one** of the options below. In so doing, you authorise this choice (called the *Primary Nomination*) and consent for your personal details to be forwarded and shared with the pharmacy. You have the right to withdraw this consent at any time by informing the practice but bear in mind that the practice will no longer be able to send your prescriptions electronically.

| Pharmacies | Other (Details) |
|--|-----------------|
| <input type="checkbox"/> Moatfield (Lloyds) | _____ |
| <input type="checkbox"/> London Road (Boots) | _____ |
| <input type="checkbox"/> Felbridge Pharmacy (Day Lewis) | _____ |
| <input type="checkbox"/> Sainsbury's Pharmacy (Lloyds) | _____ |
| <input type="checkbox"/> Waitrose (Boots) | _____ |
| <input type="checkbox"/> Crawley Down (Independent Pharmacy) | _____ |
| <input type="checkbox"/> Other (please specify opposite) | |

Next of Kin

| Title | Surname | First Name |
|-------|---------|------------|
| | | |

| Current Address if different from your own |
|--|
| |

| Postcode: |
|-----------|
| |

| Relationship to you | Next of Kin Home telephone | Next of Kin Mobile phone |
|---------------------|----------------------------|--------------------------|
| | | |

| Do you live with anyone else registered here as a Patient? If so, whom (please give full names): |
|--|
| |

Medical History

We do get information from your last Doctors' Surgery, but this can take a while and is sometimes incomplete. If you have lived outside the UK we will not get any information. It is helpful to you and to us to have a brief medical summary, so please complete the section below as best you can.

| Do you have any long-term conditions? Have you had any serious illnesses or operations? Is there anything else we should know about your health, past or present? | | | | |
|---|--|--|--|---|
| <input type="checkbox"/> Yes – please tick boxes that apply, give date (nearest year is enough) and add any more details you think we should know in the box below | | | | <input type="checkbox"/> No |
| <input type="checkbox"/> High Blood Pressure | | <input type="checkbox"/> Diabetes | | <input type="checkbox"/> Asthma |
| <input type="checkbox"/> Coronary Heart Disease, Heart Attack, MI, Angina, Stents, Bypass Surgery | | <input type="checkbox"/> Stroke, Transient Ischaemic Attack (TIA) or Mini-stroke | | <input type="checkbox"/> COPD (Chronic Obstructive Airways Disease) |
| <input type="checkbox"/> Atrial Fibrillation (AF) | | <input type="checkbox"/> Heart Failure | | <input type="checkbox"/> Dementia |
| <input type="checkbox"/> Alcohol Dependency | | <input type="checkbox"/> Drug Dependency | | <input type="checkbox"/> Mental Health |
| <input type="checkbox"/> Kidney (renal) Disease | | <input type="checkbox"/> Thyroid Disorder | | <input type="checkbox"/> Epilepsy |
| <input type="checkbox"/> Rheumatoid Arthritis | | <input type="checkbox"/> Osteoporosis | | <input type="checkbox"/> Cancer |

| If yes, please give details Or if there is anything else – please tell us below |
|--|
| |

| Last Smear (PAP) - <i>If applicable and your last smear wasn't in the UK</i> | |
|--|---|
| Date: | Were results normal? <input type="checkbox"/> Yes <input type="checkbox"/> No |

Medication

| Do you take regular Medication? (If yes, please give details below) | |
|---|-----------------------------|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No |

| Name of Medication | Dosage | How often |
|--------------------|--------|-----------|
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |

Lifestyle

| Please tell us your height and weight: | |
|--|---------|
| Height: | Weight: |

Smoking – please tick whichever applies

| Never Smoked? | Current Smoker? | Ex-smoker? |
|---------------------------------------|---|---|
| <input type="checkbox"/> never smoked | <input type="checkbox"/> Yes = current smoker How many/much per day? _____ | <input type="checkbox"/> Yes Which year did you stop? ____ |

*Moatfield Surgery refers into a stop smoking service - if you would like help to stopping, please see our website at moatfield.co.uk for further details of directly accessible services in the area or consult a pharmacist.
If you are a smoker we strongly advise you to stop on health grounds.*

Alcohol

Please visit our website to complete the questionnaire on our home page. If you require a paper copy, please let us know and we will be happy to provide you with this.

| Do you drink alcohol? | | |
|------------------------------|--|-----------------------------|
| <input type="checkbox"/> Yes | If so how many units/week <input type="checkbox"/> | <input type="checkbox"/> No |

Exercise

Please answer the following about your activity levels:

| How active is your work? | | |
|---|--|---|
| <input type="checkbox"/> I am not currently working | <input type="checkbox"/> Mostly sitting | <input type="checkbox"/> Mostly standing or walking |
| <input type="checkbox"/> Definite physical effort | <input type="checkbox"/> Vigorous activity | |

| How many hours a week do you spend doing the following? | | |
|---|-------------------|----------|
| Exercising: | Cycling: | Walking: |
| Housework or Childcare: | Gardening or DIY: | |

| What is your average walking pace? | | | |
|------------------------------------|----------------------------------|--------------------------------|-------------------------------|
| <input type="checkbox"/> Slow | <input type="checkbox"/> average | <input type="checkbox"/> brisk | <input type="checkbox"/> fast |

Allergies

| Do you have any Drug Allergies or Sensitivities? | |
|--|-----------------------------|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| If yes, please give details | |
| | |

Family History

Do you have any family history (parents, brother/sister or children) of any of the following:

| Tick those that apply: and indicate whom & how old they were when the condition started | | | | | |
|---|--|--|--|--|--|
| <input type="checkbox"/> Diabetes Type 1 | | <input type="checkbox"/> Hypertension | | <input type="checkbox"/> Ovarian Cancer | |
| <input type="checkbox"/> Diabetes Type 2 | | <input type="checkbox"/> Asthma | | <input type="checkbox"/> Bowel Cancer | |
| <input type="checkbox"/> Coronary Heart Disease | | <input type="checkbox"/> Stroke | | <input type="checkbox"/> Breast Cancer | |
| <input type="checkbox"/> Heart Attack | | <input type="checkbox"/> Osteoporosis | | <input type="checkbox"/> Prostate Cancer | |
| <input type="checkbox"/> Angina | | <input type="checkbox"/> Other Cancer (please specify) | | | |
| Anything else you feel is relevant: | | | | | |
| | | | | | |

Key Safe

| Do you have a Key Safe? | If yes, what is the code? | Where is it located? |
|--|---------------------------|----------------------|
| <input type="checkbox"/> Yes <input type="checkbox"/> No | | |

Please tick here to consent for this key safe code to be used in the event of a home visit and for the practice to share this with appropriate partner organisations such as ambulance services or as required.

Carer Information

Carer Information Form

A carer provides unpaid care by looking after an ill, frail or disabled partner, relative, friend or neighbour who could not manage without their help.

The staff at Moatfield Surgery would like to help you in your caring role by placing you on the Practice Carers' Register which will highlight your situation when staff communicate with you. We can also offer you the opportunity to speak with a Carers' Support Worker who can provide information about services which are available to carers and also support you in your caring role.

| | |
|---|--|
| Would you like to be added and give consent for us to do so, on the practice Carers' Register? | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| Would you like to receive an information leaflet about Carers' Support Service? <i>(There are leaflets in the waiting room)</i> | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| Would you like the Carers' Support Worker to contact you to discuss your caring role having given consent (above) for the practice to share your details? | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| If you would like contact, what are your main concerns at present? | |
| Your name: | |
| Your Address: | |
| Your telephone number: | |
| Name of the Person you care for: | |
| Your relationship to the person you care for: | |
| Is the person you care for a patient at Moatfield Surgery: | |
| We will comply with your request. If you wish the Carers Support Worker to contact you, we will pass the above information to her by telephone or email and your signature will indicate your agreement to this action. | |

| | |
|--------------|-------------------|
| Date: | Signature: |
|--------------|-------------------|

Please hand this form to the Receptionist.

(For office use only)

| | Date | Signature |
|--|-------------|------------------|
| <i>Carer entered on Carers Register</i> | | |
| <i>Carers Support leaflet given to carer</i> | | |
| <i>Referral made to Carers Support office</i> | | |



Summary Care Record – your emergency care summary

The NHS in England is introducing the Summary Care Record, which will be used in emergency care.

The record will contain information about any medicines you are taking, allergies you may suffer from and any bad reactions to medicines you have had to ensure those caring for you have enough information to treat you safely.

Your Summary Care Record will be available to authorised healthcare staff providing your care anywhere in England, but they will ask your permission before they look at it. This means that if you were to have an accident or become ill, healthcare staff treating you will have immediate access to important information about your health.

Summary Care Records can help the staff involved in your care to make better and safer decisions about how to treat you.

Summary Care Record with Additional Information

You can now also choose to have additional information included in your summary care record, which can enhance the care you receive. This information includes:

- Your illnesses and health problems
- Operations and vaccinations you have had in the past
- How you would like to be treated – such as where you would prefer to receive care
- What support you might need
- Who should be contacted for more information about you

Please turn page over to complete form

As a patient you have a choice:

Yes I would like a Summary Care Record

You do not need to do anything and a Summary Care Record will be created for you. Patients are advised that in doing so they give consent under the General Data Protection Regulation 2018 to their personal data being shared on a national system accessible from healthcare settings.

Yes I would like a Summary Care Record with Additional Information

You do not need to do anything and a Summary Care Record with additional information will be created for you.

Patients are advised that in doing so they give consent under the General Data Protection Regulation 2018 to their personal data being shared on a national system accessible from healthcare settings.

No I do not want a Summary Care Record

Please ask the Receptionist for the opt-out form, complete it and hand it to a member of the GP practice team.

For more information, telephone the dedicated NHS Summary Care Record Information Line on 0300 123 3020

You can choose not to have a Summary Care Record and have the right to change your mind at any time by informing your GP practice.

If you are a parent or guardian with children under 16 you will have to make this choice for them unless you feel that they are old enough to understand and make their own choice.

Care-Data, also known as Type 2 Opt-out, prevents NHS Digital sharing confidential information for research and planning of services purposes. From October 2018, practices are no longer allowed to accept opt-outs relating to this. Patients wishing to opt-out of their data being used for this purpose have the following two options:

- 1) Visit the website at nhs.uk/your-nhs-data-matters where you can register a Type 2 opt-out provided you know your NHS number and have an up-to-date email address or mobile phone number in your GP record, or
- 2) Telephone the helpline on 0300 3035678.

Thank you for taking the time to complete our Registration Form