The best thing about the group clinic today

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| Hearing about other people’s issuesInformative +Group discussion +Highlighted concernDr Patel and Laura’s input +Agreed medication changes through negotiationHearing other peoples concerns and how they attempt to control their diabetesFar more information than a 1:1 |

The worst thing about the group clinic today

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| Need to know length of appointment beforehandTime +No biscuits!Nothing +++Overrun (early days) |

One thing that went well

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| Consultation with the teamDiscussion of medication +Alleviated many concernsQuestion consolidationQuestions and answers +Kidney functionBetter understanding of diet and medication regarding diabetes |

One thing we can do even better next time

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| Nothing +++Reduce numbers (was 12 now 8-10 patients) Start gathering questions earlier (action taken)Tighter control of timeGroup data needs to be clearer to read |